

### OFFICE OF THE CITY MANAGER

April 25, 2013

To the Honorable City Council of the City of Pasadena

Mayor and Councilmembers:

#### WEEKLY NEWSLETTER

### 1. <u>Interruption of Online and Telephone Payment Services</u>:

The upcoming relocation of the City's Data Center will result in temporary interruption of telephone and online account access and payment services for customers of the Pasadena Water and Power Department ("PWP"). Over the week-end of May 11 and May 12, 2013, the Interactive Voice Response ("IVR") and the Interactive Web Response ("IWR") services will not be available to our customers from 8:00 a.m. Saturday, May 11 until approximately 3:00 p.m. Sunday, May 12, 2013.

According to Phyllis E. Currie, General Manager, during this period, PWP customers will be unable to access their accounts or make credit card payments online or by using the telephone. To mitigate any impact to our customers, PWP staff will extend the payment, collection, and credit shut-off period for two additional days after the service interruption dates to allow customers to make payments without penalty. When the IVR and IWR service has been restored, customers will again be able to access their accounts and make credit card payments. PWP staff will make our customers aware of the upcoming service interruption by placing a notice on the first screen of the IWR system and a recording on the IVR system two weeks prior to the scheduled outage. Notifications will also be placed on the City's website, PWP's own website, and sent via social media such as Facebook and Twitter.

During the IVR/IWR system outage, PWP customers may report water and power outages using PWP's regular outage number, (626) 744-4673. Please contact Patrick Tucker at extension 4764 if you have questions about the impact of this action on PWP customers.

# 2. No Boundaries PUSD Student Art Exhibition:

No Boundaries 8, the Pasadena Unified School District exhibition of student artwork, will open with a public reception on Friday, May 3, from 6:00-9:00 p.m. at the Shops on South Lake. The exhibition features almost 400 pieces of PUSD student artwork representing grades K-12 from every school in the District. This year, artworks by pre-Kindergarteners are included. Performances will complement the opening reception.

According to Vince Bertoni, Director of Planning and Community Development, each year, the Pasadena Arts and Culture Commission appoints a Selection Panel of Arts Commissioners and a community representative to choose 60 exceptional pieces from PUSD's No Boundaries show for a subsequent exhibition at City Hall. These works will be acknowledged with a special Arts and Culture Commission award. Each selected artwork will receive complimentary professional framing for their works from the Arts and Culture Commission and will be exhibited later in the year at the Student Art Wall adjacent to City Council Chambers.

The No Boundaries 8 exhibition will run from May 4 -19. Gallery hours are Monday through Friday 3:00 – 6:00 pm; Saturday and Sunday 1:00 – 4:00 pm. The gallery is located at 345 S. Lake Avenue, suite 112 adjacent to the Corner Bakery and Macy's. Call (626) 396-3600, extension 88129 or visit <a href="www.gopusd.com/arts">www.gopusd.com/arts</a>. For more information, please contact Rochelle Branch, Cultural Affairs Manager, Planning & Community Development Department: 744-7062.

# 3. "A Pirate's Life For Me" Reese's Retreat Playdate:

On Saturday, May 11, 2013, the City of Pasadena Adaptive Recreation Program and Ability First, a local service provider, will be sponsoring a free play date at Reese's Retreat Universally Accessible Playground located at Brookside Park, 360 North Arroyo Boulevard (behind the Rose Bowl Aquatic Center) from 11:00 a.m. to 1:00 p.m.

The theme of this year's play date is "A Pirate's Life for Me." According to Mercy Santoro, Director Human Services and Recreation, activities will include arts and crafts conducted by the Armory Center, outdoor play activities, play and participation on the playground equipment, healthy snacks and an information table for all parents and guardians. All families and children are welcomed and encouraged to attend and children must be accompanied by a parent or guardian.

For more information on Adaptive Recreation Programs, please contact either Jackie Scott, Adaptive Recreation Specialist, at (626) 744-7257 or <a href="mailto:iackiescott@cityofpasadena.net">iackiescott@cityofpasadena.net</a> or Delia Valenzuela, Program Supervisor at Ability First, at (626)768-7026 or <a href="mailto:dvalenzuela@abilityfirst.org">dvalenzuela@abilityfirst.org</a>.

## 4. Rose Bowl Renovation Project Weekly Update:

Attached is the most current schedule for the Rose Bowl Renovation Project as provided by Darryl Dunn, General Manager of the Rose Bowl.

Respectfully submitted,

JULIE A. GUTIERREZ Assistant City Manager

/attachment

## PROJECT PLANNING SCHEDULE

### 4/22/2013

April						May							Jun	June								
	S	M	T	W	Ţ	F	\$	\$	M	T	W	Ţ	F	S	ន	M	7	W	T	F	\$	
		Ĭ	2	3	4	5	6				1	2	3	4							ì	
	7	8	9	10	ij	12	13	5	б	7	ô	9	10	11	2	3	4	5	б	7	8	
	]4	15	16	17	81	19	20	12	13	14	15	16	17	18	9	10	ij	12	13	14	15	
	21	22	23	24	25	26	27	19	20	21	22	23	24	25	16	17	81	19	20	21	22	
	28	29	30					25	27	28	29	30	33		23	24	25	26	27	28	29	
			• •									• •			30							

•	April 22, 2013:	Legacy Coordination Meeting (10:15am/ Admin)
---	-----------------	--

April 27, 2013: Cystic Fibrosis Walk (Lot B)

April 27, 2013: Police Expo (Court of Champions)

May 6, 2013: Legacy Coordination Meeting (10:15am/ Admin)

May 6, 2013: Weekly Update (1 am/ Conference Room)

May 7, 2013: Basketball Banquet (Media Center)

May 8, 2013: IMG Weekly Meeting (2pm/ Conference Room)

May 8, 2013: First Tee Fundraiser (6pm/ Field and Pavilion)

May 9, 2013: Neighborhood Breakfast (7:30am/ Brookside)

• May 10, 2013: Cal Tech Play on the Field

• May 12, 2013: Flea Market