

Update Your Emergency Contact information



PASADENA
Water & Power
SERVING THE COMMUNITY SINCE 1906



Your safety is important to Pasadena Water and Power. It's critical that we have up-to-date phone numbers for your account in order to provide even better customer service and communications during outages. New outage call handling features are scheduled to launch in early 2014.

Update your emergency contact information today by filling out the form below and mailing it to:

Pasadena Water and Power
Contact Information Update
PO Box 7121
Pasadena, CA 91101-7121

Your Contact Information

Account Name – As it appears on your utility bill

Account Number(s) – Please list all PWP account numbers

PWP Service Address

City

Zip Code

Cell Phone Number

Would you like to receive text messages?

Primary Contact Phone Number

Would you like to receive text messages?

Secondary Contact Phone Number

Would you like to receive text messages?

Email Address

Send me more information about other emergency communication systems.

Please Note: All contact information will remain confidential and will only be used by Pasadena Water and Power. If you have any questions or would like to update your contact information by phone please call Customer Service at (626) 744-4005.